Privacy Policy

1. Introduction

- 1.1 We are committed to safeguarding the privacy of our website visitors, service users, individual customers and customer personnel.
- 1.2 This policy applies where we are acting as a data controller with respect to the personal data of such persons; in other words, where we determine the purposes and means of the processing of that personal data.
- Our website incorporates privacy first standards and may provide further controls which affect how we will process your personal data for optional features. By using the privacy controls, you can specify what you would like to receive and limit the collection, sharing and publication of your personal data. You can access the privacy controls via the website when available.
- 1.4 We only use cookies as needed on our website.
- 1.5 In this policy, "we", "us" and "our" refer to Dingo Capital Services Inc. For more information about us, see Section 13.

2. Credit

2.1 This document was created using a template from Docular (https://seglegal.com/free-legal-documents/privacy-policy).

3. The personal data that we collect

- 3.1 In this Section 3 we have set out the general categories of personal data that we process[and, in the case of personal data that we did not obtain directly from you, information about the source and specific categories of that data].
- 3.2 We may process data enabling us to get in touch with you ("**contact data**"). The contact data may include your name, email address, telephone number, postal address and/or social media account identifiers. The source of the contact data is you and/or your employer.
- 3.3 We may process your website user account data ("account data"). The account data may include your account identifier, name, email address, business name, account creation and modification dates, website settings and marketing preferences. The primary source of the account data is you and/or your employer, although some elements of the account data may be generated by our website.
- 3.4 We may process information relating to transactions, including purchases of goods and/or services, that you enter into with us and/or through our website ("**transaction data**"). The transaction data may include your name, your contact details, your payment card details (or other payment details) and the

- transaction details. The source of the transaction data is [you and/or our payment services provider.
- 3.5 We may process information contained in or relating to any communication that you send to us or that we send to you ("**communication data**"). The communication data may include the communication content and metadata associated with the communication. Our website will generate the metadata associated with communications made using the website contact forms.
- 3.6 We may process data about your use of our website and services ("**usage data**"). The usage data may include your IP address, geographical location, browser type and version, operating system, referral source, length of visit, page views and website navigation paths, as well as information about the timing, frequency and pattern of your service use. The source of the usage data is our website.

4. Purposes of processing and legal bases

- 4.1 In this Section 4, we have set out the purposes for which we may process personal data and the legal bases of the processing.
- 4.2 Operations We may process your personal data for the purposes of operating our website, the processing and fulfillment of orders, providing our services, supplying our goods, generating invoices, bills and other payment-related documentation, and credit control. The legal basis for this processing is our legitimate interests, namely the proper administration of our website, services and business.
- 4.3 **Publications** We may process account data for the purposes of publishing such data on our website and elsewhere through our services in accordance with your membership. The legal basis for this processing is our legitimate interests, namely the publication of content in the ordinary course of our operations.
- 4.4 Relationships and communications We may process contact data, account data, transaction data and/or communication data for the purposes of managing our relationships, communicating with you (excluding communicating for the purposes of direct marketing) by email, SMS, post, fax and/or telephone, providing support services and complaint handling. The legal basis for this processing is our legitimate interests, namely communications with our website visitors, service users, individual customers and customer personnel, the maintenance of relationships, and the proper administration of our website, services and business.
- 4.5 **Direct marketing** We may process contact data, account data and/or transaction data for the purposes of creating, targeting and sending direct marketing communications by email, SMS, post and/or fax and making contact by telephone for marketing-related purposes. The legal basis for this processing

- is our legitimate interests, namely promoting our business and communicating marketing messages and offers to our website visitors and service users.
- 4.6 **Research and analysis** We may process usage data and/or transaction data for the purposes of researching and analyzing the use of our website and services, as well as researching and analyzing other interactions with our business. The legal basis for this processing is our legitimate interests, namely monitoring, supporting, improving and securing our website, services and business generally.
- 4.7 Record keeping We may process your personal data for the purposes of creating and maintaining our databases, back-up copies of our databases and our business records generally. The legal basis for this processing is our legitimate interests, namely ensuring that we have access to all the information we need to properly and efficiently run our business in accordance with this policy.
- 4.8 **Security** We may process your personal data for the purposes of security and the prevention of fraud and other criminal activity. The legal basis of this processing is our legitimate interests, namely the protection of our website, services and business, and the protection of others.
- 4.9 Insurance and risk management We may process your personal data where necessary for the purposes of obtaining or maintaining insurance coverage, managing risks and/or obtaining professional advice. The legal basis for this processing is our legitimate interests, namely the proper protection of our business against risks.
- 4.10 Legal claims We may process your personal data where necessary for the establishment, exercise or defense of legal claims, whether in court proceedings or in an administrative or out-of-court procedure. The legal basis for this processing is our legitimate interests, namely the protection and assertion of our legal rights, your legal rights and the legal rights of others.
- 4.11 **Legal compliance and vital interests** We may also process your personal data where such processing is necessary for compliance with a legal obligation to which we are subject or in order to protect your vital interests or the vital interests of another natural person.

5. Providing your personal data to others

- 5.1 We may disclose your personal data to our insurers and/or professional advisers insofar as reasonably necessary for the purposes of obtaining or maintaining insurance coverage, managing risks, obtaining professional advice.
- 5.2 Your personal data held in our website databases and will be stored on the servers of our hosting services providers in Germany.

- 5.3 Financial transactions relating to our website and services may be handled by our payment services providers, *such as PayPal or Stripe for example*. We will share transaction data with our payment services providers only to the extent necessary for the purposes of processing your payments, refunding such payments and dealing with complaints and queries relating to such payments and refunds. You can find information about the payment services providers' privacy policies and practices at their applicable associated websites.
- 5.4 In addition to the specific disclosures of personal data set out in this Section 5, we may disclose your personal data where such disclosure is necessary for compliance with a legal obligation to which we are subject, or in order to protect your vital interests or the vital interests of another natural person. We may also disclose your personal data where such disclosure is necessary for the establishment, exercise, or defense of legal claims, whether in court proceedings or in an administrative or out-of-court procedure.

6. International transfers of your personal data

6.1 You acknowledge that personal data that you submit for publication through our website or services may be available, via the internet, around the world. We cannot prevent the use (or misuse) of such personal data by others.

7. Retaining and deleting personal data

- 7.1 This Section 7 sets out our data retention policies and procedures, which are designed to help ensure that we comply with our legal obligations in relation to the retention and deletion of personal data.
- 7.2 Personal data that we process for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes.
- 7.3 We will retain your personal data as follows:
 - (a) contact data may be retained for the length of your membership;
 - (b) account data may be retained for the length of your membership;
 - (c) transaction data may be retained for the length of your membership;
 - (d) communication data may be retained for the length of your membership;
 - (e) usage data may be retained for the length of your membership.
- 7.4 Notwithstanding the other provisions of this Section 7, we may retain your personal data where such retention is necessary for compliance with a legal obligation to which we are subject, or in order to protect your vital interests or the vital interests of another natural person.

8. Your rights

8.1 In this Section 8, we have listed the rights that you have regarding your data.

- 8.2 You have the right to request your data be deleted after closing your account provided that data is not needed for legal or other lawful purposes by Dingo Capital Services Inc.
- 8.3 You may exercise any of your rights in relation to your personal data by written notice to us, using the contact details set out below.

9. About cookies

- 9.1 A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.
- 9.2 Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiration date, unless deleted by the user before the expiration date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.
- 9.3 Cookies may not contain any information that personally identifies a user, but personal data that we store about you may be linked to the information stored in and obtained from cookies.

10. Cookies that we use

- 10.1 We use cookies for the following purposes:
 - (a) authentication and status we use cookies [to identify you when you
 visit our website and as you navigate our website, and to help us
 determine if you are logged into our website (cookies used for this
 purpose are: necessary cookies;
 - (b) **security** we use cookies as an element of the security measures used to protect user accounts, including preventing fraudulent use of login credentials, and to protect our website and services generally][(cookies used for this purpose are: necessary cookies;

11. Managing cookies

- 11.1 Most browsers allow you to refuse to accept cookies and to delete cookies. The methods for doing so vary from browser to browser and from version to version. You can obtain up-to-date information about managing cookies via these links:
 - (a) https://support.google.com/chrome/answer/95647 (Chrome);
 - (b) https://support.mozilla.org/en-US/products/firefox/privacy-and-security (Firefox);
 - (c) https://help.opera.com/en/latest/security-and-privacy/ (Opera);

- (d) https://support.apple.com/en-gb/guide/safari/welcome/mac (Safari); and
- (e) https://support.microsoft.com/en-gb/windows/microsoft-edge-browsing-data-and-privacy-bb8174ba-9d73-dcf2-9b4a-c582b4e640dd (Edge).
- 11.2 Blocking all cookies will have a negative impact upon the usability of many websites.
- 11.3 If you block cookies, you will not be able to use all the features on our website.

12. Amendments

- 12.1 We may update this policy from time to time by publishing a new version on our website.
- 12.2 You should check this page occasionally to ensure you understand any changes to this policy.
- 12.3 We may notify you of significant changes to this policy via our website.

13. Our details

- 13.1 This website is owned and operated by Dingo Capital Services Inc..
- 13.2 We are registered in the State of Wyoming, USA, and our registered office is at 30 N Gould St. Ste R, Sheridan, WY, 82801, USA.
- 13.3 Our principal place of business is at 30 N Gould St. Ste R, Sheridan, WY, 82801, USA.
- 13.4 You can contact us:
 - (a) by post, to the postal address given above;
 - (b) by email, using the email address info[at]dingo.capital.

This privacy policy is last updated October 11, 2025 with immediate effect.